**RYAN** BAILEY

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**SUMMARY**

I have been interested in computers since I first started taking them apart in fifth grade. From a little kid, my knowledge and skills with them have only grown. I have recently finished my bachelors degree in Web Design and Development with a Minor in Information Technology at UALR. I’m hard working, dependable, and a great asset to any team!

**HIGHLIGHTS**

* IT educated, HTML5 code/CSS, Javascript/Jquery
* Adobe Suite incl. Photoshop, Illustrator, InDesign, Dreamweaver
* Great Time-Management
* Heavy Machinery Operation (Forklifts)
* Excellent Communication Skills

**EXTRA-CURRICULAR / ACHIEVEMENTS**

* Awarded to the Chancellor’s List at UALR in 2020
* Awarded to the Dean’s List at UALR Spring 2019
* Awarded to the Dean’s List at UAPTC in 2018
* Promoted to Blue Belt rank in Brazilian Jiu Jitsu
* Practice Powerlifting for general strength and good health

**EXPERIENCE**

**03/2020 to current Remote Systems Support Engineer**

 **WIRED! Technology Partners Inc. Maumelle, AR**

* Support over 2000 end user devices and 200 servers both physical and virtual.
* Maintain and change IT systems, Access Control, and more
* Manage Active Directory and System Administration
* 365 Admin, Google Admin, and many more
* Troubleshoot problems within the IT systems

**12/2018 to 11/2019 Senior Meat Cutter**

 **Sam’s Club North Little Rock, AR**

* Completed daily lists of Steaks/Roasts to be cut and trimmed perfectly
* Ground Beef to specification, both 80/20 and 90/10 ratio
* Maintain Cutting and Trimming knives
* Safely Operate Band Saw and Grinder
* Deep Clean Entire Cutting Room/Machinery
* Off-loading Heavy Truck Items 50-100 plus pounds

**04/2017 to 11/2018 Hardlines Operator**

 **Sam’s Club North Little Rock, AR 72223**

* Fork-Lift Certified
* Maintained Inventory on the Floor
* Routinely Lifted and managed Heavy Packages from 50 - 100 plus pounds
* Helped members find products
* Safely transported heavy load pallets operating Forklifts and Pallet Jacks

**05/2015 to 04/2017 Sales Consultant**

 **Best Buy Little Rock, AR**

* Built Rapport with Customers
* Found tech solutions for all types of Customer needs
* Learned how to **communicate effectively and sell**
* Received out-of-state Vendor Training, offered twice
* Learned Interpersonal and Communication Skills
* Refreshed Inventory Daily

**Education**

**Associates Degree: ------------------------ University of Arkansas at Pulaski Tech**

**Arts and Liberal Sciences**

**Bachelor’s Degree: ----------------------- Graduate early 2021 for Web Design and Development**

 **University of Arkansas at Little Rock (UALR)**